

FUNCTIONALITY NEEDS FOR SOS WEBSITE(S)

- Content Management System linking all SOS websites and giving non-technical staff the ability to maintain content
- Social Media Interconnectivity (featuring a newsfeed)
- Printer-Friendly pages
- Ability for visitors to resize text
- Mobile/Tablet Friendly
- Ecommerce
- Form Building Tool
- Community Calendar
- Photo Albums
- Content updates to be published at a specific future date/time
- Media Player
- Create to new blocks/stacks without limitations and layout restrictions
- Blog Archival
- Recommended Reads by SOS Physicians
- Robust "Contact Us" section to minimize wait times on phones. Use a drop-down format/buttons to help patients easily submit a question to the proper group:
 - Request an Appointment
 - Ask a non-medical question
 - Ask a Workers Compensation Question
- Request Medical Records & MRI/X-Ray CD
- Easy office mapping and mobile directions

HR DEPARTMENT

- Access to easily post/remove jobs

BILLING

- Secure online bill pay
- Access payment history

FRONT OFFICE

- Request an Appointment, using secure HIPPA compliant method
- View upcoming and previous appointments
- Downloadable Patient Forms
- Online References for Referring Physicians
- Translate content into different languages

CLINICAL

- Patient Education
- A "How-To" Guide to prepare for your appointment
- Pre-Op & Post-Op information
- Physical Therapy Exercise Sheets